

# **Students Satisfaction Survey**

**(2020-21)**

## **Goswami Tulsidas Government P.G. College, Karwi, Chitrakoot**

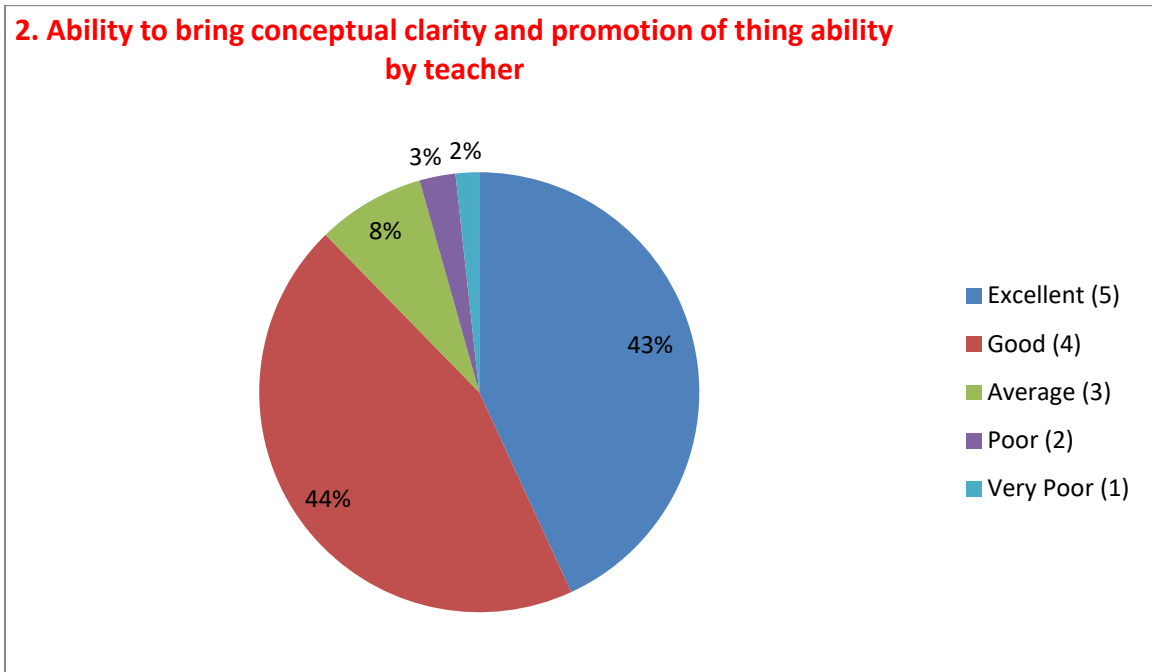
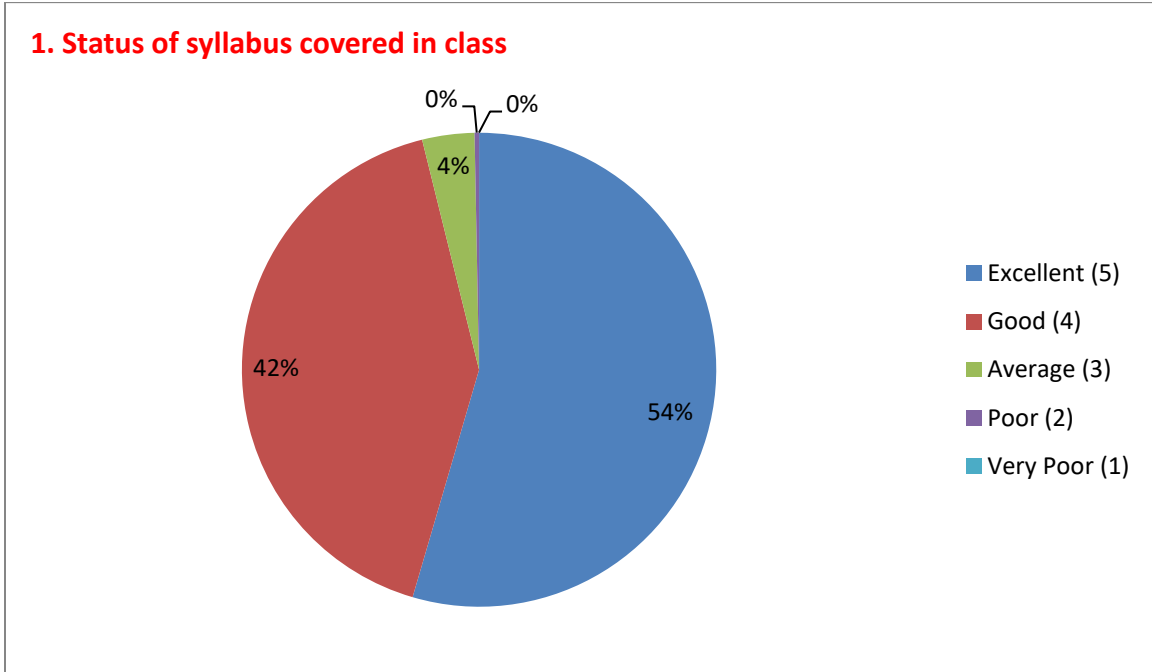
The primary purpose of higher education is creation of knowledge and propagation for the development of world through innovation and creation of prepared minds of students. Hence, higher education institutions are increasingly recognizing and are placing greater emphasis on meeting the expectations and needs of their students. So, successful completion and enhancement of students' education are the major reasons for the existence of higher educational institutions. This positive development in higher education shows the importance of educational institutions understanding student satisfaction in a competitive environment. Both academic and students perceive physical facilities are more important than general. i.e. students must satisfied with factors related to comfortable learning environment, public spaces, campus accessibility and satisfied with laboratory and teaching facilities.

Our College has administered student satisfaction surveys in order to elicit student opinion and perspective regarding institutional environment, programs, and services. We have prepared Student survey forms with certain questionnaire by considering the following factors

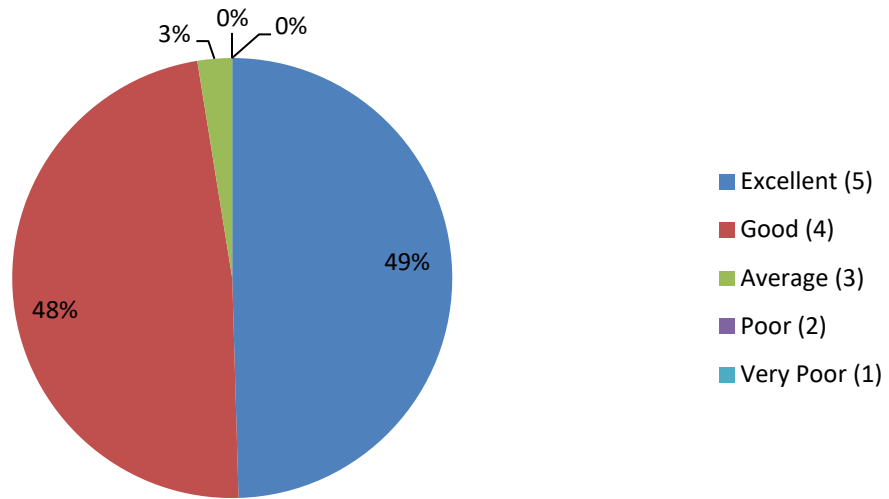
- Infrastructure facilities available in the college
- Learning resources available Lab facilities available in basic science and computer science department.
- Career guidance
- Efforts by the college to improve the quality of teaching and learning.
- Mechanism of Grievances redressal
- Helpfulness by the college administrative staff
- evaluation system
- Encouragement provided to the students for participation in extracurricular
- Institutional sensitivity to provide educational, social, personality development programs, career oriented programs etc.

**Outcome:** This survey appears to be making a genuine effort to gather feedback to improve the effectiveness of the experience for students in the institution. The result of the survey is shown in the form of Pie chart below. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some

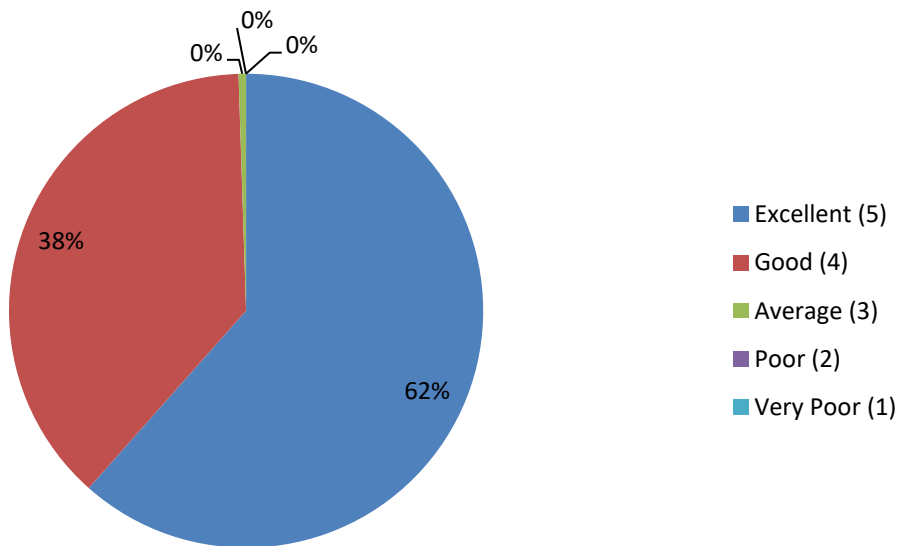
comments which will help us to improve ourselves in some aspects. The result of the survey is shown in the form of Pie chart below.



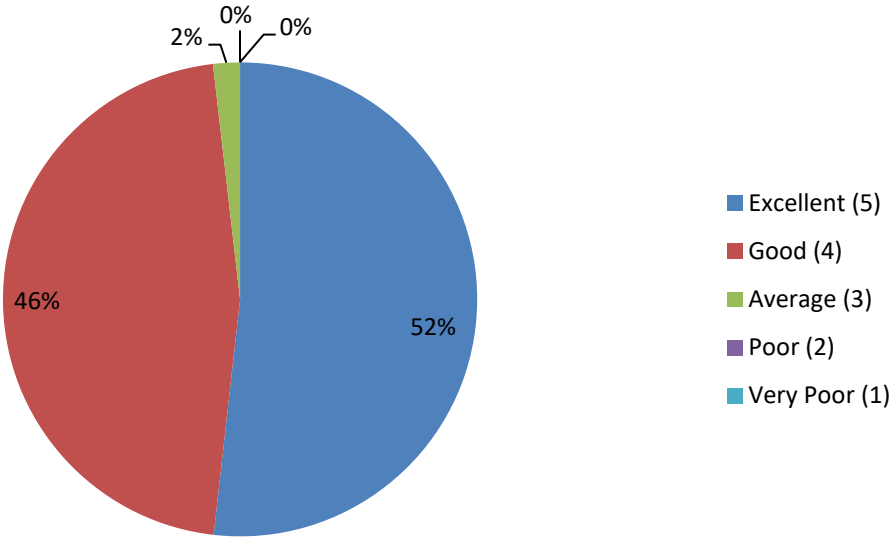
### 3. Illustration of theory concepts with practical examples and applications



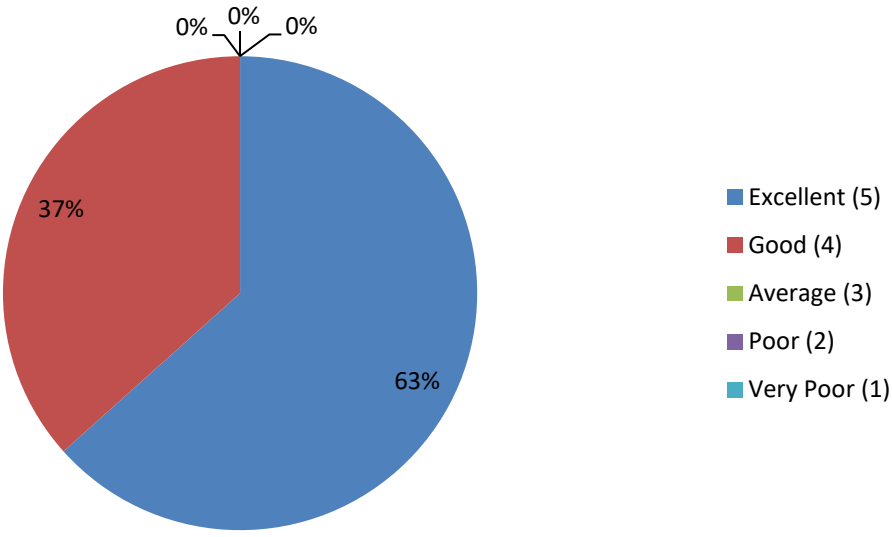
### 4. Teachers approach of teaching



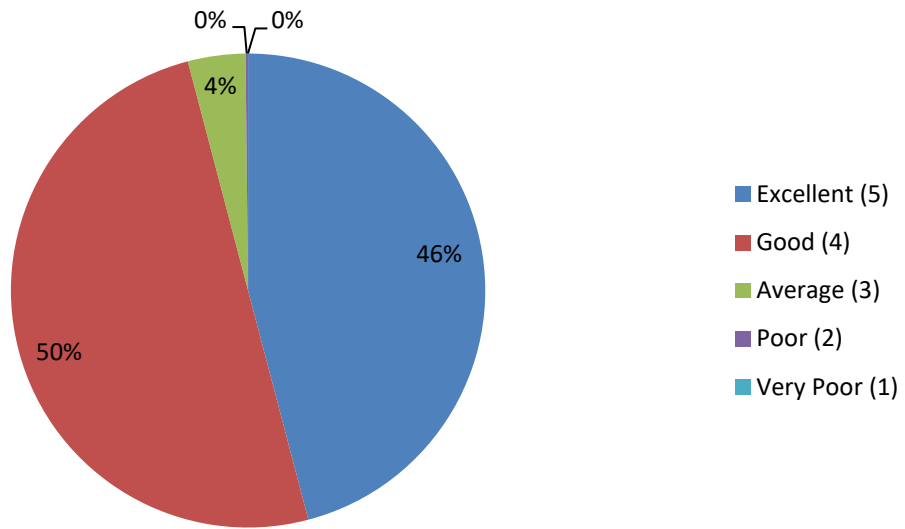
**5. Teachers communication skill**



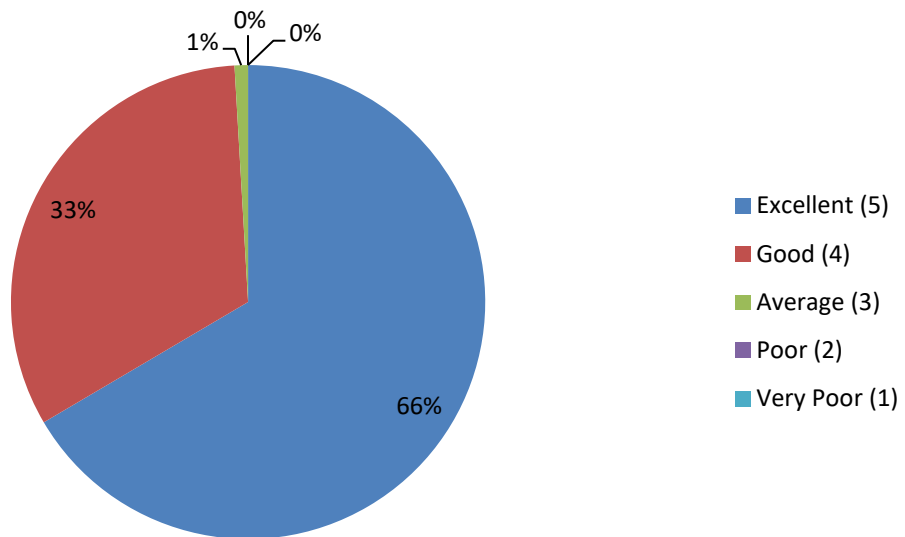
**6. Fairness in internal evaluation**



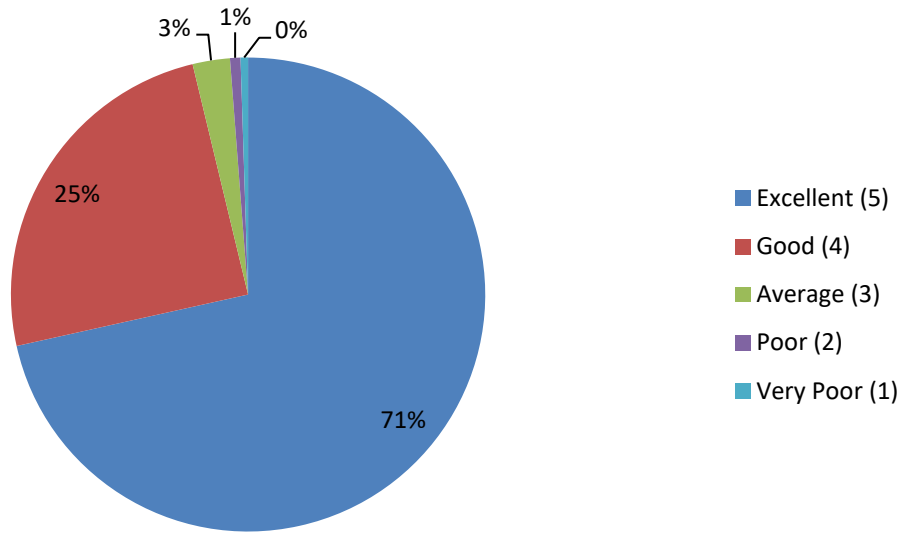
### 7. Teaching and mentoring process of your college



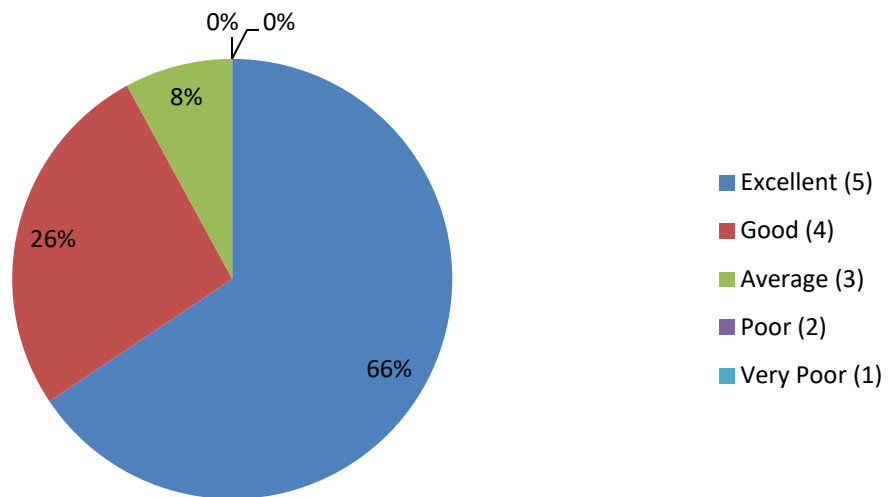
### 8. College provide platform for overall growth of students



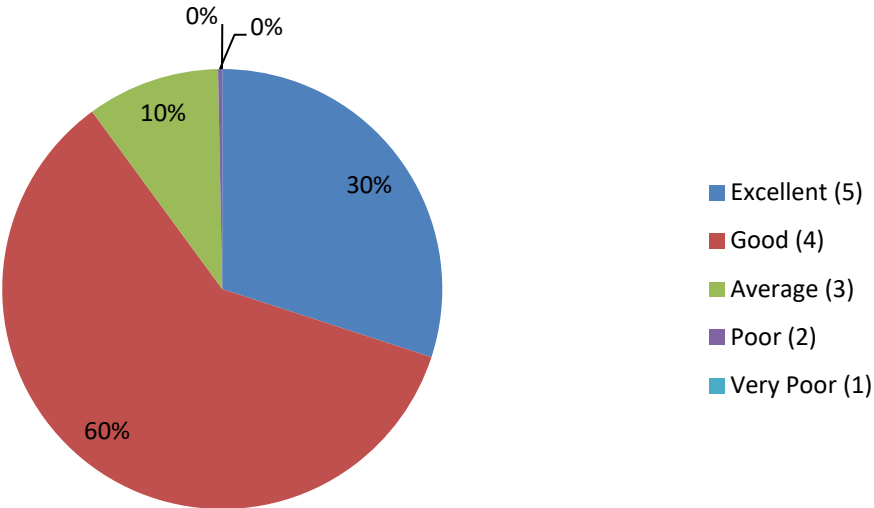
### 9. Guidance by teachers for career development of students



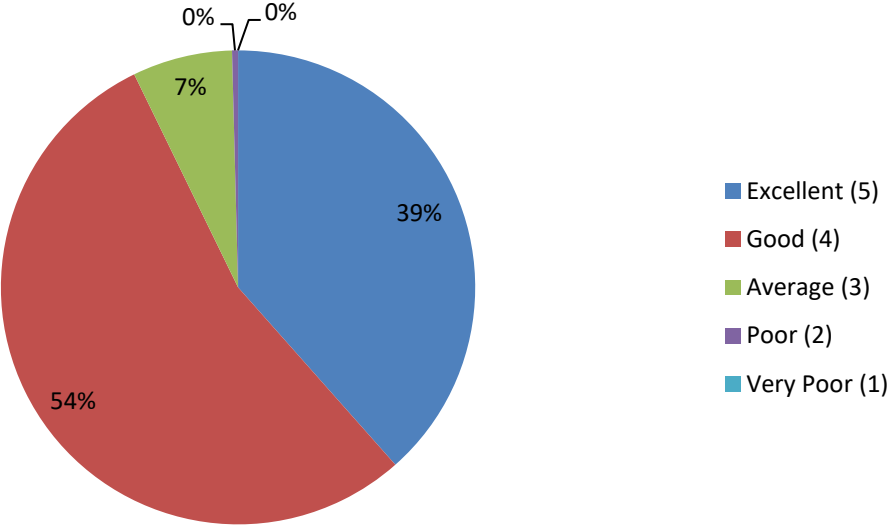
### 10. Extracurricular activity in college to support overall growth of students



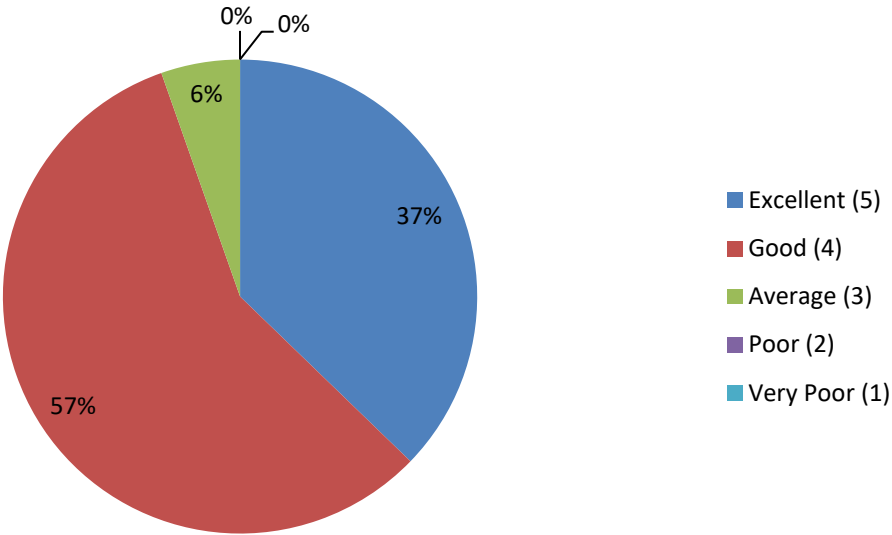
**11. Quality of teachers support to identify and overcome your weaknesses**



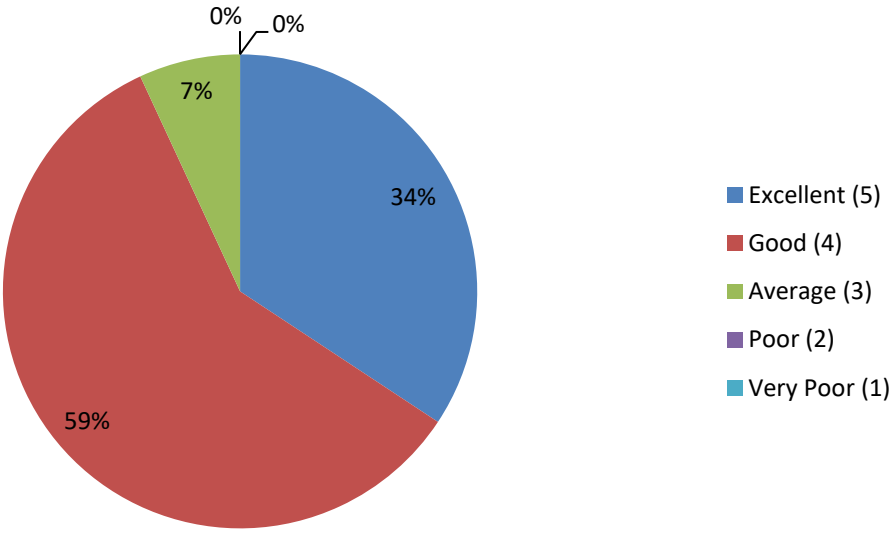
**12. Uses of ICT tools by teachers**



**13. Sport facility of your college**

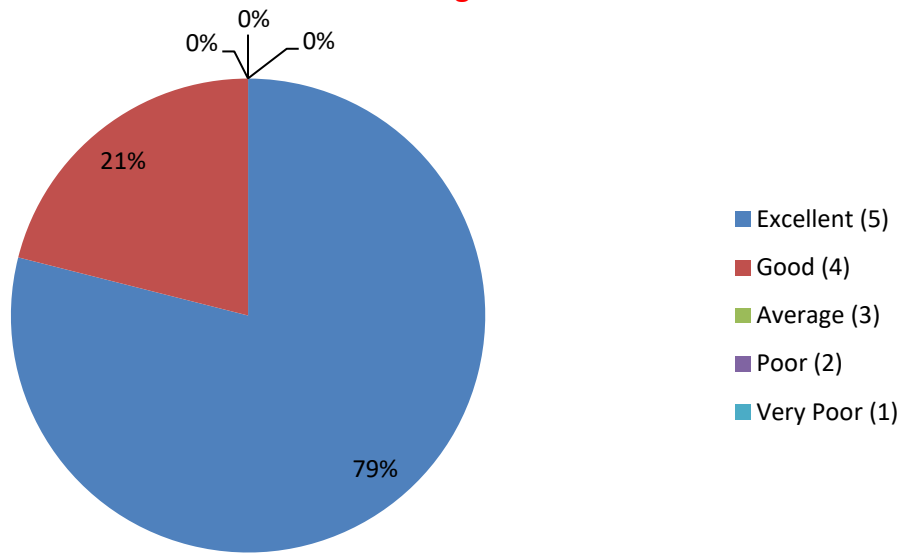


**14. Library facility of your college**

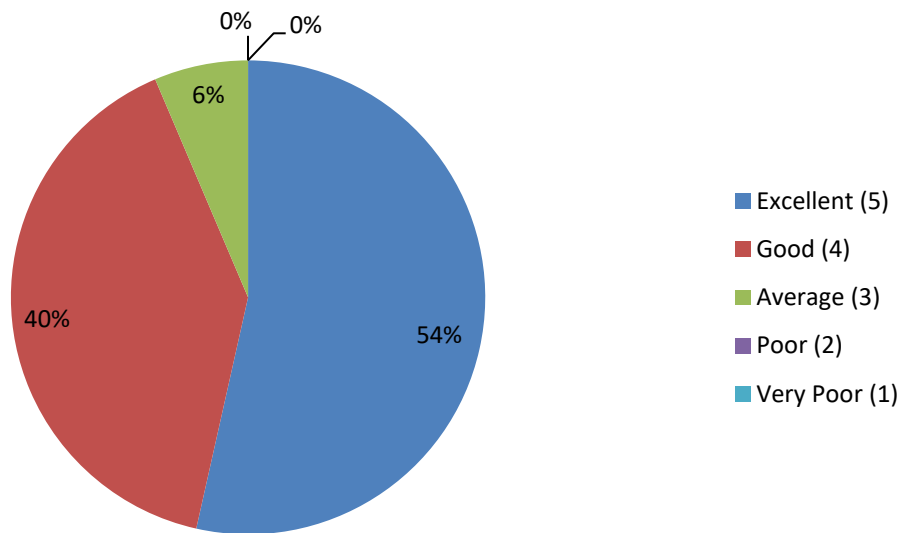




### 15. Curriculum cover environmental and human right issues



### 16. Overall quality of teaching learning process of your college




**Other observation/suggestions to improve the overall teaching-learning experience given by students:**

1. The quality of teaching learning process is excellent.
2. 78 students demanded for English teacher.
3. 89 students demanded for Botany teacher.
4. 48 students demanded for Physics teacher.
5. 108 students demanded for P.G. courses in science.
6. 267 students demanded to improve the number of books and magazines in library.
7. 97 students demanded to improve the sport facility.

**Action Taken Report:**

Following action was taken on feedback from students:

1. Uses of ICT tools increased in teaching learning process
2. Part time English teacher Arranged
3. Part time Botany teacher Arranged
4. Part time Physics teacher Arranged
5. A letter for sanctioning M.Sc. Course sent to Government
6. More numbers of books added in library, and library automation was done
7. Sport facility developed

  
प्राचार्य  
गो० बु० राजकीय स्नातकोत्तर  
महाविद्यालय, कर्वी (चित्रकूट)